



G4s West of Scotland Events Testimonial

G4s

With the growth of the events industry and the regulations that have been implemented to support us, we look to always be ahead of the curve in driving the industry forward. A part of this is implementing relevant technology in support of our frontline staff. We have used similar types of technology before but we were looking to upgrade to a more robust system at the forefront of the industry.

RS2 Project Feedback

Versatility

After careful research and testing we put the Reveal Media RS2 unit into various venues that we provide the security and event stewarding for. These ranged from indoor to outdoor events, testing the units to the extreme. This goes from working within football stadiums that are open to the elements to indoor concert venues with changing low light conditions and increased noise levels. **We found the unit was able to handle with ease all the environments we put it in; it was ideal for our needs.**

Preventing Crime

As well as presenting video evidence if required we have found them to be a successful tool in deescalating a potential flashpoint. With the packaging informing customers that you are wearing a CCTV unit and backing that up by verbally explaining to them you are recording, **this can instantly change an irate customer into a compliant customer.**

Training

Along with the practical on the job use we have also found the units are a great advantage in providing training. We can record in areas that we were not traditionally able to; mainly due to the environment and practicality. **Now we can capture footage, review it and implement training needs and feedback within a quick timeframe.**

Support

Going hand in hand with the ability of the units is the support of Reveal Media and their customer service. From the moment we got in touch with them they have exceeded our expectations, providing support and information on a regular basis. **If we have any problems they are quick to respond and supply a solution.**

"We have now implemented the RS2 unit across our venues and had great success with them and a positive response from our clients and the customers we look after."